



Hilltop First School and Foundation Stage

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Headteacher: Ms Lynn Bima

Dear Parents / Carers

Arbor Parent Portal and Parent APP – Hilltop's online payment tool

Please download the Parent App from either the Playstore on android phones or the Apple Store on iPhones. We will be using the Arbor App to communicate any urgent messages so please download this and login **as soon as possible**.

To finish creating your account you just need to set a password. Your username is the email address the school has on record.

Go to <https://login.arbor.sc> and click **Forgot your password?** to finish setting up your account.

You can make online payments for school shop, trips and clubs through the Arbor app or Arbor website via credit or debit card.

You are able to familiarise yourself with this system and get help directly from Arbor using the link below:

<https://support.arbor-education.com/hc/en-us/articles/360020147458-Getting-started-Log-into-the-Parent-Portal-and-the-Arbor-App>

There is also additional help here:

<https://support.arbor-education.com/hc/en-us/sections/201716749-Parent-Portal-and-the-Arbor-App-as-a-parent>

You can also see the above links on our website.

If you are having trouble logging in, it may be because the school doesn't have your current email and mobile phone number on record. Please call the school and we'll update the details on our system.

Yours faithfully

Lynn Bima